



WAN. Web. Mobile. Cloud.
Confidence in Application Performance™

Shunra Professional Services™

Application Performance Engineering

Tailored for Your Business

Get results in just 5 days!

Visit www.shunra.com/services Or call us at 877-474-8672



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For a complete list of our
channel partners, please
visit our website
www.shunra.com

Application Performance Testing

Gain insight into application performance and end-user experience before production deployment

Mobile Performance Engineering

Ensure performance when migrating enterprise applications to a mobile platform – mobile web, native iPhone and native iPad applications

Server Consolidation

Refine and validate your server consolidation strategy

WAN Acceleration Validation

Prove ROI and ensure the most informed decision regarding WAN acceleration solutions



Data Center Relocation

Proactively ensure application performance before migrating the data center

Network Capacity Planning

Validate performance scenarios, enabling well-informed decisions regarding infrastructure investments

3rd Party Application Deployment

Determine and optimize performance of new application rollouts such as ERP, VoIP, and VDI

Shunra Professional Services™

5 / 5 Jump Start Program

The fastest way to get your application performance engineering project up and running.

Shunra's Jump Start program delivers the performance expertise and shoulder-to-shoulder support your team needs to optimize test execution, conduct thorough results analysis and expedite critical problem remediation. With the 5/5 Jump Start Program, you receive:

- Support with installation, configuration, and education
- Hands-on execution of tests, analysis, and remediation
- A fast start that puts you on the track to maximizing application performance



Quality Assessment

Custom APE analysis and roadmap for your business.

Shunra's Quality Assessment program offers assistance with analyzing and improving your current Application Performance Engineering (APE) framework. The industry's most experienced performance engineering consultants will work with you to develop a thorough understanding of your current state of quality and testing practices, and we will provide you with a prioritized action plan to assist you in implementing and maturing your APE best practices.

Our assessment includes:

- Conducting interviews, analysis, and reporting around the people, process, and tools
- An analysis of manual, automated and performance testing methodologies
- Guidance to help you optimize your Application Performance Engineering framework
- Prioritized roadmap to help you implement an APE framework built for your needs



Education

Shunra's customizable education programs align with your company's needs and goals.

Our education programs are run by certified Shunra performance engineering consultants, and are delivered through both classroom and hands-on formats. Topics can include:

- Effective methodologies in Application Performance Engineering
- Shunra's PerformanceSuite and vCat solution training
- HP LoadRunner & Performance Center
- Performance Testing, Analysis & Reporting
- Performance Engineering tools



Performance Consulting

Empower your organization with the ability to optimize and ensure keyboard-to-eyeball end-user experience — prior to deployment.

Shunra's Performance Consultants deliver end-to-end performance testing and engineering services, helping your business reduce deployment failures, speed application time-to-market, and ensure quality of service before deploying.

Shunra's team of experienced application performance engineers leverages leading-edge performance engineering technology and provides invaluable knowledge, experience, and hands-on support to help meet your individual needs. With a Shunra Performance Consulting engagement, you will receive a detailed, actionable project report and analysis that will help you:

- Identify and manage performance risks correctly and quickly
- Understand advanced performance tuning methods to address challenged transactions
- Save valuable resources by freeing up your technical staff for their day-to-day responsibilities
- Develop best practices for optimizing application performance in the future



Advisory Services

Committed to your results.

Shunra's Advisory Services unites Shunra's performance consultants with your team in a strategic relationship. Through the Advisory Services program, we work closely with you to answer many of the "how-to" questions regarding best practices in performance engineering, strategic organizational direction, and ongoing performance guidance. The Advisory Services program includes:

- On-demand expert advice
- Performance testing best practices
- Ongoing performance engineering support



Rapid Performance Assessment

Performance results in just 5 days.

Shunra's Rapid Performance Assessment (RPA) provides a turnkey performance engineering solution focused on a selected set of applications. We assist in testing critical applications, identifying performance-bound transactions, and analyzing the root causes of potential bottlenecks. Shunra's RPA delivers:

- Fast and reliable answers to critical performance questions
- Recommendations for problem prioritization and remediation
- An APE knowledge transfer to ensure optimal implementation of performance-enhancing solutions

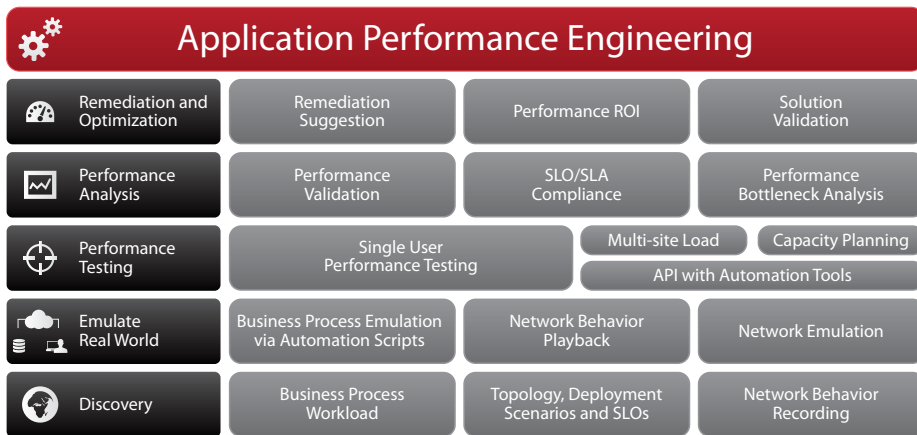


Proven methodologies

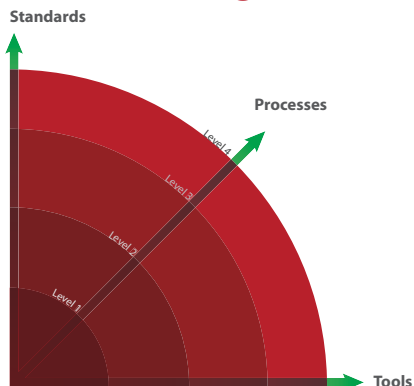
Get results in just 5 days!

Application Performance Engineering

As applications and their end users become more distributed, and infrastructure becomes more complex, application performance risk increases. By addressing application performance at every phase of the application lifecycle, you can be ensured that an application will be designed, implemented and operationally supported to meet your organization's non-functional performance requirements.



The Building Performance In Maturity Model



Have you built performance into your application development process?

Ask us how we can help you incorporate best practices in performance engineering throughout the application lifecycle.

Attention

Performance Engineering Consulting

Shunra Professional Services mitigates the performance risks associated with IT projects, providing the technology and expertise to complete your project quickly and efficiently.

Shunra's team of experienced application performance engineers provides invaluable knowledge, experience, and hands-on support:

- Trust that your project is in the right hands to manage performance risk correctly and quickly
- Receive detailed, actionable project reports and analysis as deliverables
- Save resources by freeing up your technical staff for their day-to-day responsibilities
- Deploy leading-edge technology and leverage the most knowledgeable application performance engineers in the industry
- Learn effective methodologies and best practices

Action

Turnkey Performance Engineering Solutions

Our turnkey solutions combine our professional expertise and our award-winning technology, providing you with both an on-site application performance engineer and a short-term lease of the Shunra PerformanceSuite. Shunra solutions follow industry-proven best practices to ensure high value, fast results, and application performance confidence.

About Shunra

Shunra is the recognized leader in Application Performance Engineering (APE) solutions.

Shunra's PerformanceSuite enables precise and reliable performance optimization throughout the application development lifecycle, including the ability to emulate real-world network behavior, thoroughly analyze performance bottlenecks and their root causes, and validate performance and Service Level Objectives prior to application deployment.

Thousands of organizations worldwide rely on Shunra's industry-leading technology and Shunra's performance engineering expertise to gain confidence in their application performance.

Value

Clients who engage Shunra for application performance engineering prior to rollout benefit from better performing applications, a reduction in post-deployment performance incidents, and improved end-user experience.